DEPARTMENT OF DEFENSE TASK FORCE ON THE CARE, MANAGEMENT, AND TRANSITION OF RECOVERING WOUNDED, ILL, AND INJURED MEMBERS OF THE ARMED FORCES

Crowne Plaza Old Town Alexandria – Alexandria, VA

Business Meeting Minutes

Tuesday, 21 February 2012

The meeting began at 8:14am with Mrs. Suzanne Crockett-Jones and Lieutenant General Charles B. Green introducing the two newest Task Force Members, Ms. Karen Malebranche from the Department of Veterans Affairs and Captain Constance Evans of the United States Navy. After the Members introduced themselves to the audience, they discussed the installation visits that they had attended. In January and February, the Task Force had gone to Marine Corps Base Camp Lejeune, NC and Fort Stewart, GA. They discussed best practices at the two sites, particularly at Camp Lejeune. They also noted some common issues that seem to exist in wounded warrior units. At 8:52am, Ms. Denise Dailey had the Members look at the future timeline for the year and asked for participants for the rescheduled visit to Naval Medical Center – Portsmouth. The Members noted that they would be possibly interested in rescheduling the visit to the Joint Force Headquarters in Iowa as well. The Task Force took a break at 9:29am.

The Members resumed at 9:49am with a presentation by Dr. Richard Bannick, the Director of the Defense Health Cost Assessment and Program Evaluation at OASD (HA). He presented findings of the surveys on warriors returning from the field, along with the data sources and methodology of the surveys. Members asked questions regarding the number of wounded that are aerovaced for each Service and noted that there appeared to be a lack of feedback or accountability. They found that the data is useful, but there appears to be a lack of oversight regarding the use of the data.

At 10:50am, Mr. Philip Burdette, Principal Director for the Office of Wounded Warrior Care and Transition Policy, provided a briefing on how his office responded to the DoD on the recommendations of the Task Force, such as how the Senior Oversight Committee no longer exists. He also addressed some of the Members' questions on IDES. The Members asked about the costs for the CRP/CTP training program, the DoDI standard for ratios, and the National Jobs Bank. The Task Force broke for lunch at 12:04pm.

The meeting resumed at 12:50pm with Brigadier General Darryl Williams, Commander of Warrior Transition Command, to discuss the Army's responses to the Task Force's recommendations. Along with him were a panel of subject matter experts on topics such as WTUs and IDES. The Members asked questions about training for unit cadre, the comprehensive transition plan, caseloads at WTUs, and employment programs. At 2:44pm, they took a short break.

The Task Force resumed at 3:00pm with a briefing from the Air Force, introduced by Lieutenant Colonel Michael Wyatt, the Chief of Air Force Warrior and Survivor Care. He introduced his other panelists and they discussed the Air Force's responses to the Task Force's

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recommendations. Topics included the AFW2 and RCC programs, USAF IDES, and the education of PEBLOs. The Task Force asked about the differences for Guard and Reserve members, the wait times on receiving resources, and the impact of staff reductions on readiness. Lt Gen Green noted the time and the Members took a break at 4:21pm.

At 4:28pm, The Task Force received a briefing from Ms. Carol Weese, the Acting Executive Director of Federal Recovery Coordination Program (FRCP), to update the Members on the FRCP programs and in reference to current progress relating to recommendation 11 of the Task Force's 2011 report. The Members asked to see a sample Federal Recovery Plan, the raw numbers from their satisfaction surveys, and the number of the FRCP's clients who are incapable of giving authorizations due to their injuries.

The Members concluded the meeting for the day at 4:59pm.

Wednesday, 22 February 2012

The second day of the meeting opened at 8:00am with the public forum section of the meeting. Mr. Michael Parker and Petty Officer Sandra DeMunnik presented items to the Task Force, raising concerns about the DoD and VA disability rating systems, PEB boards, and "cases of being fit, but unfit." The Members asked to see some of their supporting paperwork to gain a better understanding of the issues they were raising. Ms. Dailey reminded the Members that they needed to respond to her regarding the Portsmouth visit and then the Members took a short break at 8:17am.

The Members heard from Colonel Lenard Kerr of the Iowa National Guard at 8:35am, along with Lieutenant Colonel Mary Parmenter and Major Patricia Smith. They were briefing at this venue since the Task Force had to cancel the previously scheduled visit to their location. They noted needs of the National Guard recovering warriors, such as medical care, reintegration, and employment assistance. They also raised issues they were having after a return from deployment, which included demobilization, interaction with WTUs, and obtaining medical records. The Members asked questions regarding Yellow Ribbon programs, records for recovering warriors with TBI, interaction with demobilization sites that do or do not have a medical treatment facility, and the use of Title 10 funds. The Members also noted that they thought it may be beneficial to reschedule the visit to the Joint Force Headquarters –Iowa. The Members then took a break at 10:09am.

The meeting resumed at 10:22am. The Task Force received a briefing, led by Mr. Charles Milam, Principal Director for Military Community and Family Policy (MCFP) at OSD. The Members were interested in learning more about the resources offered by MCFP, such as Military OneSource and the Wounded Warrior Resource Center. Mr. Milam discussed how they assist recovering warriors and their families and how the effectiveness of these programs are quantified. The briefing covered the training materials available and how they were increasing circulation of these items through access online. The Members asked for supporting information regarding some of the numbers that were presented to be sent to them.

At 11:14am, the Members heard from the new Director of the SOCOM Care Coalition, Mr. Kevin McDonnell. Mr. McDonnell briefed them on the updates to the Care Coalition programs after NDAA 2012 and how Special Operations personnel go through the IDES process. Mr. McDonnell discussed the way in which the ratio of caseloads are based on the acuity levels of individual cases. He also mentioned the impact of community based organizations and the VA on transitioning back to civilian life, noting different employment opportunities afforded to Special Operations personnel. The Members broke for lunch at 11:55am.

The Task Force resumed the meeting at 12:52pm with a briefing from Navy Safe Harbor and BUMED, led by Captain Bernie Carter (USN). Commander Dave Weber from BUMED addressed numerous questions on the caseload for case managers, specifically dealing with different acuity levels and who was in charge of determining the acuity of the case. The Members and the briefers also discussed how the Navy's PEB process is conducted and the funding and staffing of PEBLOs. CAPT Carter discussed the Safe Harbor program's non-medical case management. The Members took a break at 2:29pm.

The Members resumed the meeting at 2:49pm with Colonel Donald Gagliano (USA) and Dr. Mary Lawrence from the Defense Vision Center of Excellence. The Members and briefers noted issues with vision created by TBI and how evaluations for individuals with TBI impact their ratings. The briefers reviewed their continuum of care system which starts before the incident of injury with preventive education. COL Gagliano also described the new facilities that have opened or will be opening in Virginia, Maryland, Washington, and Texas. Lieutenant Colonel Timothy Pendergrass (USA) then began to brief on the Traumatic Extremity Injury and Amputation Centers of Excellence (EACE). He noted that, while he does not work for them, he would be representing EACE. As a result, the Members decided to delay the briefing from EACE. The Members took a break at 3:49pm.

At 3:59pm, the Members received a briefing from Ms. Ginnean Quisenberry from the Office of the Assistant Secretary of Defense for Health Affairs to receive an update on case management policy. She provided an overview of the unified coordination and collaboration conducted with the Services to update DTM08-033, documentation tracking, and policy development, along with the expanded training. The Task Force asked to learn how they can assist in policy coordination and to see the DoDI.

The meeting was closed at 4:55pm by Lt Gen Green.

Thursday, 23 February 2012

The third day of the meeting opened at 8:01am with discussion about the possibility of going to the Joint Force Headquarters – Iowa for an installation visit in March. The Members decided that they will go on the visit around the 21st of March and a number of Members volunteered to check their schedules, as they would like to attend the visit. They believed it would give them insight to the issues brought up in the previous day's briefing and other issues identified by the JFHQ, such as interaction with TRICARE.

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At 8:30am, the Members received a briefing from the Psychological Health and Traumatic Brain Injury Defense Centers of Excellence, led by Captain Paul Hammer (USN), the director of the Center. The briefers explained their accomplishments in 2011 and their plans for 2012. They discussed their continuum of care and the importance of integration with component centers. They are currently working to improve their program evaluation and are creating a program evaluation training and their toolkit. There is also an independent study underway on PTSD in the DoD which is due in the fall of 2012. The Members took a break at 9:53pm.

The meeting resumed at 10:08am with a panel on evidence-based treatment modalities for PTSD, which was made up of Dr. Charles Hoge (Colonel, Ret. USA), Senior Scientist and Neuropsychiatry Consultant at the Office of the Army Surgeon General and WRAIR, CDR Jean Lord (Nurse Corps, USN), Director of Clinical Support Services, CDR Rosemary Carr Malone, M.D. (Medical Corps, USN), Director, Deployment Health, Wounded Ill and Injured, and Lt Col David H. Dickey (USAF), Chief of Mental Health at the Air Force Medical Support Agency attached to the Pentagon. Dr. Hoge explained different treatments and psychotherapies and noted issues of stigma, barriers, and negatives perceptions which cause recovering warriors to not receive, seek treatment, or continue treatment. CDR Malone explained different therapy modalities that were the most empirically supported and the Members asked for more detailed numbers in the Navy and Marine Corps. Lt Col Dickey focused on specific items that had not yet been addressed, such as the Deployment Transition Center at Ramstein, the prevalence of PTS in Air Force operations, and how PTSD can affect qualification to fly. The Task Force broke for lunch at 12:17pm.

The Members resumed at 1:05pm with Mr. David Wennergren, Assistant Deputy Chief Management Officer, to provide an update of the programs with the Interagency Program Office. He described the steps taken in integrating electronic records between the DoD and VA, specifically noting the achievements of the North Chicago location the Members had heard about last year. The Members discussed the possibility of open source software and mobile applications. The Task Force broke at 2:13pm.

At 2:31pm, the Members heard from the Marine Corps Wounded Warrior Regiment (WWR), led by Colonel John Mayer, the commanding officer of the WWR. He explained the WWR smart phone app and the importance of standardized, computer-based training. He reviewed the Marine Corps' response to the recommendations from the Task Force's 2011 report. The Members asked questions regarding entrance criteria to the WWR, how new NDAA 2012 legislation could affect internships and employment opportunities, and the comprehensive recovery plan. Col Mayer then showed a video from the WWR office.

The meeting was closed at 4:50pm by Lt Gen Green.

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Appendix A:

Tuesday, 21 February 2012

Members Present:

- Mr. Justin Constantine
- CSM Steven D. DeJong
- CAPT Constance Evans
- Lt Gen Charles B. Green (DoD Co-Chair)
- Mrs. Suzanne Crockett-Jones (Non-DoD Co-Chair)
- LtCol Sean P. K. Keane
- MSgt Christian MacKenzie
- Ms. Karen Malebranche
- Dr. Steven Phillips
- Mr. David Rehbein
- MG Richard Stone
- Dr. Russell Turner

Members Not Present:

- Mr. Ronald Drach
- MG Karl Horst

Members Arrived Late:

- None

Members Left Early:

- MG Richard Stone (2:13pm)

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Verified by:

Department of Defense Co-Chair:

Lieutenant General Charles B. Green, M.D.

Date: 23 Apr 2012

Verified by:

Non-Department of Defense Co-Chair:

Mrs. Suzanne Crockett-Jones

Date: 26 APR 12

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- MG Richard Stone
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- MG Karl Horst
- LtCol Sean P. K. Keane

Members Arrived Late:

- MG Richard Stone (12:52pm)

Members Left Early:

- None

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- MG Karl Horst

Members Arrived Late:

- MG Richard Stone (8:04am)
- Dr. Steven Phillips (8:08am)

Members Left Early:

- None

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Appendix B:

Sign-in Sheet:

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Landach	Laura	20420	VA	
Dickey	DAVID	20009	AFMSA	DAVID.Dickey@pentagon.af.mil
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